

RMA FORM - Return of authorized goods

Contact our offices to obtain the dedicated RMA number.

Fill out the form before making any shipment.

To be completed by the customer:

Name / Company name:

E-mail: Phone:

RMA number provided by MECT srl:

Date: Applicant:

PLEASE NOTE:

- Packages delivered carriage forward or without an RMA number will be refused.
- If the components deemed defective by the customer will be declared fully functional, an amount of € 35.00 + VAT will be charged.
- The return shipment will be charged to the customer. If the product is still under warranty or the fault is attributable to Mect, it will be charged to Mect.
- The estimate will be communicated only when the repair exceeds the cost of € 50.00 + VAT.
- The time for the solution of the problem depends exclusively on the nature of it, we will make it as short as possible.
- **IMPORTANT: For each item to be returned, fill a row in the following table (see the next page).**

